

Van Wert Microtransit



Beginning January 19th, 2026,
Allen County RTA will be bringing
our **Microtransit** and **Demand
Response** services to Van Wert!



What is Microtransit?

Microtransit is a flexible, on-demand public transportation service that uses small vehicles-like vans, or mini-buses instead of full-size buses. Think of it as a hybrid between Uber/Lyft and public transportation.

Riders can request trips through the **ACRTA App**, or call in to our Dispatch office at 419-222-2782 and press 0 to book a ride. Micro-transit rides can be booked for same day transportation and must be traveling within the Micro-transit Zones.

The service groups riders going in the same direction allowing for shorter wait times and more efficiency.

Microtransit is often used to connect people to bus stops, shopping plaza, medical parks, and job hubs.



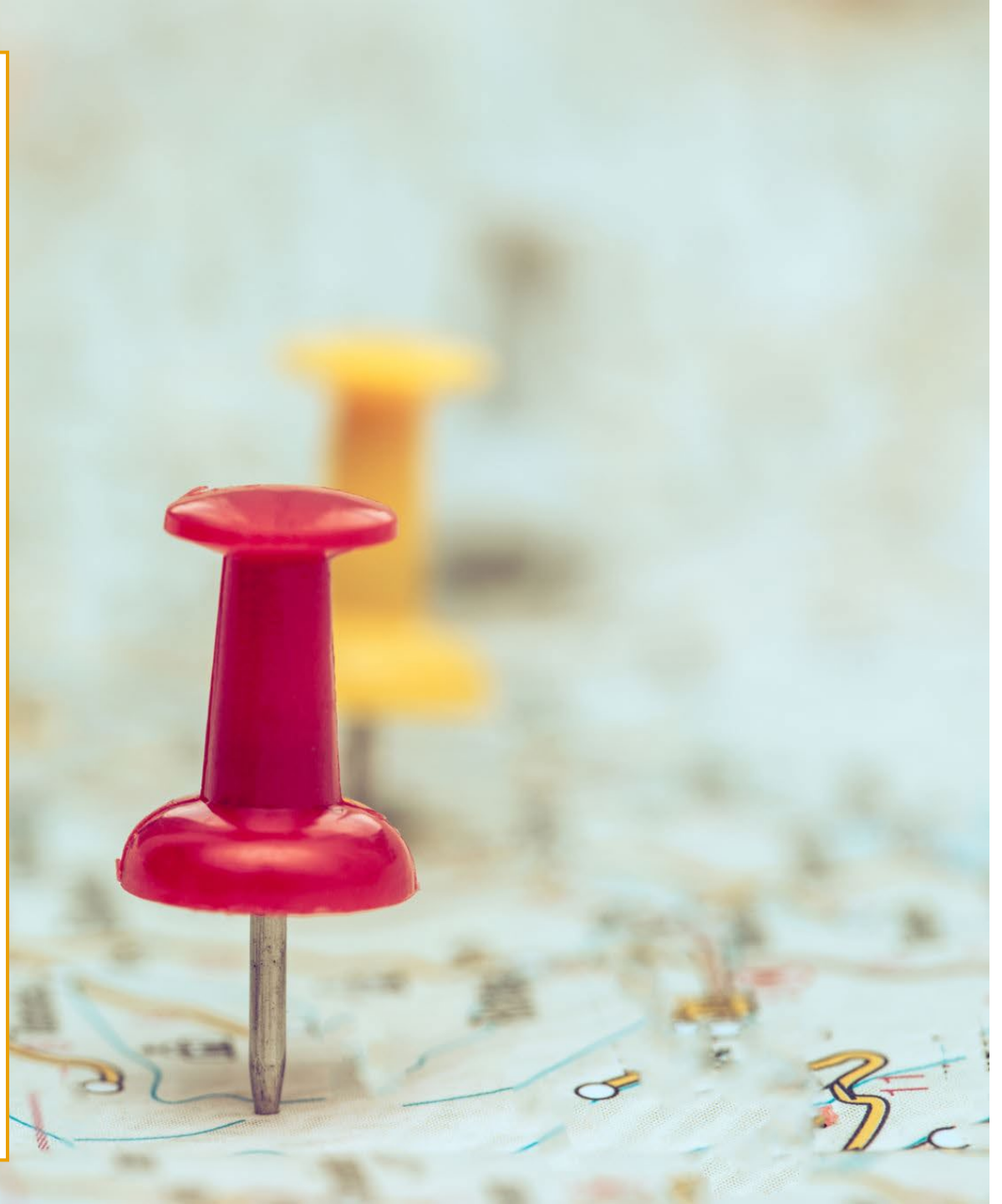
Microtransit Zones and Pricing

Microtransit Zone 1 will incorporate just outside the eastern border of Van Wert city limits and continue to a central location in Delphos along our current Delphos route.

Microtransit Zone 2 will encapsulate anything within the Van Wert city limits.

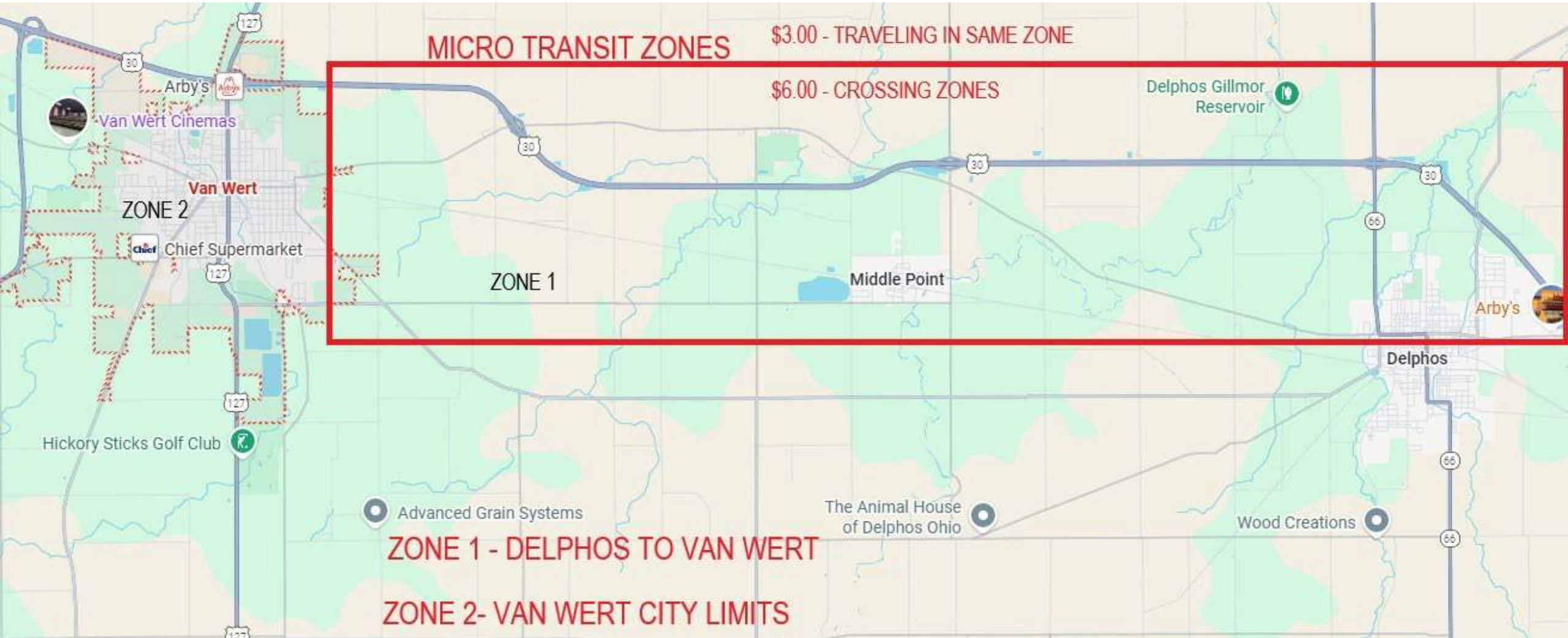
Microtransit fare is \$3 while traveling within the same zone, and \$6 if crossing zones.

Microtransit zones are defined on the map on the following slide.



For example, a trip that takes place entirely in the Van Wert city limits (Zone 2), will cost \$3. A trip that crosses into Zone 1 will increase the cost to \$6.

Riders who take a trip to Delphos will also have the option to get on one of our fixed route buses and catch a ride back to Lima!



Two new ways to ride!

These tickets will be good for one trip on our Microtransit service.



These passes will be good for ten Microtransit trips. They can also be used for Demand Response!





What is Demand Response?

Demand Response refers to door-to-door transportation that is requested at least one day in advance.

This service will incorporate all of Van Wert County.

The fare structure is based on Van Wert County townships and displayed on the following slide.

Riders can book a Demand Response trip by calling our dispatch office at 419-222-2782 and pressing '0'.

Demand Response Map

Here is a map of Van Wert County townships, and how much a Demand Response trip would cost to go to each.

For example, a Demand Response trip inside Van Wert city limits would be \$6.

A trip inside Ridge Township would be \$9, and a trip to Jackson Township would be \$12, and so on.

Riders may use Microtransit 10-punch tickets to pay for a Demand Response trip. The driver will use the number of \$3 punches to cover the cost of the ride. Another option is to prepay for the trip at the time of booking with a credit or debit card over the phone.

